

REGISTRAR TRANSFER DISPUTE RESOLUTION POLICY - DOMANENNAME

Procedures for Handling Domain Transfer Disputes

Version: 1.0 Effective Date: 18th May 2026 Company: CRISALEO LIMITED

ICANN Policy: Registrar Transfer Dispute Resolution Policy \((TDRP\)

1. INTRODUCTION

The Transfer Dispute Resolution Policy \((TDRP\)

 is an ICANN-mandated policy that applies to disputes between registrars regarding the transfer of domain names. While this policy primarily governs inter-registrar interactions, it directly impacts how we handle your transfer requests.

2. GROUNDS FOR A TRANSFER DISPUTE

A transfer dispute may be initiated by a registrar if they believe a transfer was performed in violation of ICANN's Inter-Registrar Transfer Policy \((IRTP\)

. Common grounds include:

- Fraudulent Transfer: A transfer initiated without the registrant's consent.
- Invalid Auth-Code: The authorization code used was incorrect or obtained improperly.
- Locked Domain: The domain was transferred while under a legitimate lock status.
- UDRP/Court Order: The transfer violated an ongoing dispute resolution proceeding or court order.
- Identity Theft: The registrant's account was compromised to facilitate the transfer.

3. DISPUTE RESOLUTION PROCESS

3.1 Filing a Complaint

Disputes must be filed with the relevant Registry Operator or an independent dispute resolution provider within six \((6\)

 months of the alleged violation.

3.2 Required Evidence

The complaining registrar must provide documentation such as:

- Proof of registrant identity.
- Communication logs with the registrant.
- Authorization code logs.
- Proof of a domain lock or pending legal action.

3.3 Decision and Implementation

The registry or provider will review the evidence and render a decision. If the complaint is upheld, the domain may be returned to the original registrar.

4. YOUR ROLE IN TRANSFER DISPUTES

If your domain is involved in a transfer dispute:

1. Notification: We will notify you via email if we receive or initiate a TDRP complaint regarding your domain.
2. Cooperation: We may request additional information or documentation from you to support the case.
3. Status: During the dispute, certain management features \ (like) Tj ET BT /Fl protect the domain's integrity.

5. EXTERNAL RESOURCES

For more information on the ICANN TDRP, please visit: Link: [ICANN Transfer Dispute Resolution Policy] \ (https://www.icann.org/resources/pages/tdrp-2012-02-25-en \)

6. CONTACT US

If you believe a transfer was unauthorized or have questions about a pending transfer dispute:

- Email: support@domanenname.com
- Subject: URGENT: Transfer Dispute - [Domain Name]

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