

COOKIE POLICY - DOMANENNAME

Cookie Usage and Tracking Technologies Notice

Version: 1.0 Effective Date: 18th May 2026 Company: CRISALEO LIMITED
Operating Domains: domanenname.com | domanenname.it | domanenname.eu
| domanenname.us | domanenname.de

Governing Law: The laws of England and Wales \(\English Law\)
Jurisdiction: Courts of England and Wales Regulatory Framework:
Privacy and Electronic Communications Regulations 2003 \(\PECR\)

1. INTRODUCTION

This Cookie Policy explains how CRISALEO LIMITED \("Domanenname",) Tj ET BT /F1 11 5

our websites and services. We are committed to transparency regarding the technologies we use to enhance your experience.

This policy applies to:

- All Domanenname websites \(\domanenname.com, domanenname.it,) Tj ET BT /F1 11 5
- Domanenname control panel and customer dashboard
- Affiliated services and integrations
- Third-party services we use

2. WHAT ARE COOKIES?

2.1 Definition

Cookies are small text files stored on your device \(\computer,) Tj ET BT /F1 11 5

identifiers and are automatically sent back to our servers with each page request.

Cookie Components:

- Name: Unique identifier for the cookie
- Value: Data stored in the cookie
- Domain: Website that set the cookie
- Path: Specific pages where the cookie applies
- Expiration: When the cookie automatically deletes
- Secure Flag: Whether transmitted only over HTTPS
- HttpOnly Flag: Whether accessible only to servers \(\not JavaScript\)

2.2 Similar Technologies

We may also use similar technologies including:

- Web Beacons: Small invisible images tracking page visits
 - Pixels: Single-pixel graphics in emails tracking opens
 - Session Storage: Client-side data storage \((sessionStorage)\)
 - IndexedDB: Browser-based database storage
 - Service Workers: Background scripts enabling offline functionality
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3. TYPES OF COOKIES WE USE

3.1 Essential Cookies \((Always Active)\)

Purpose: Enable core functionality of our website.

Strictly Necessary:

- Session cookies maintaining user login status
- CSRF protection tokens preventing unauthorized actions
- Language preference selections
- Account authentication tokens
- Payment processing verification

Retention Period: Session duration \((deleted on logout)\) or up to 2 years for security logs

User Consent Required: No \((exempt under PECR regulations)\)

Examples:

- session_id: Unique session identifier
- auth_token: Authentication token
- csrf_token: Cross-site request forgery protection
- domain_id: Active domain identifier in control panel

3.2 Functional Cookies \((User Preference)\)

Purpose: Remember your preferences and settings to improve experience.

Types:

- Language and interface preferences
- Control panel customization \((sidebar collapse, theme selection)\)
- Timezone and currency settings
- Support chat history and preferences
- Recently viewed domains

Retention Period: Up to 12 months

User Consent Required: Yes \((non-essential preference)\)

Examples:

- language_preference: Selected language \((en, de, it, ro, ru)\)
- theme_mode: Light or dark mode preference
- sidebar_collapsed: Control panel sidebar state
- recent_domains: Recently accessed domain list

3.3 Analytics Cookies \((Monitoring Performance)\)

Purpose: Understand how customers use our services and identify technical issues.

Data Collected:

- Pages visited and time spent on each page
- Navigation paths and click patterns
- Device type, browser, and operating system
- Approximate geographic location \((city-level)\)
- Search queries and filter usage
- Error messages and technical issues encountered

Legal Basis: Legitimate interest in service improvement and analytics

Retention Period: 13 months \((Google Analytics default retention)\)

User Consent Required: Yes \((unless anonymized)\)

Third-Party Providers:

- Google Analytics 4 \((Google LLC, USA)\)
- Hotjar \((Hotjar Ltd, Malta)\) - optional heatmaps and session recording

Examples:

- _ga: Google Analytics universal identifier
- _gid: Google Analytics session identifier
- _gat: Google Analytics throttle rate
- hjid: Hotjar session identifier

3.4 Marketing Cookies \((Advertising & Retargeting)\)

Purpose: Display relevant advertisements and marketing messages based on your interests.

Data Tracked:

- Pages visited and content viewed
- Products \((domains)\) viewed or searched
- Advertisements clicked
- Email newsletter engagement

- Social media interactions
 - Conversion events \((purchases, signups)\)
- Legal Basis: Consent \((PECR requirement)\)
- Retention Period: Up to 13 months
- User Consent Required: Yes \((mandatory for marketing)\)
- Third-Party Providers:
- Google Ads / Google Marketing Platform \((Google LLC, USA)\)
 - Facebook Pixel \((Meta Platforms Inc., USA)\)
 - LinkedIn Ads \((LinkedIn Corporation, USA)\)
 - Cloudflare Analytics \((Cloudflare Inc., USA)\)
- Examples:
- `_fbp`: Facebook pixel identifier
 - `li_buid`: LinkedIn Business Identifier
 - `_gcl_au`: Google conversion tracker
 - `utm_campaign`: Campaign tracking parameter
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4. THIRD-PARTY COOKIES

4.1 Third-Party Services

We use several third-party services that may set their own cookies:

4.1.1 Google Analytics

Provider: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
 Privacy Policy: <https://policies.google.com/privacy>
 Opt-Out: <https://tools.google.com/dlpage/gaoptout>

Cookies Set:

- `_ga`: User identifier \((2 years)\)
- `_gid`: Session identifier \((24 hours)\)
- `_gat`: Throttle request rate \((1 minute)\)
- `_gac_*`: Campaign information \((90 days)\)

4.1.2 Cloudflare

Provider: Cloudflare Inc., 101 Townsend St, San Francisco, CA 94103, USA
 Privacy Policy: <https://www.cloudflare.com/privacypolicy/>
 Purpose: CDN and security service

Cookies Set:

- `__cfuid`: Cloudflare security identifier \((session)\)
- `__cfduid`: Cloudflare device identifier \((session)\)

- cf_clearance: DDoS protection verification \ (30 minutes\)

4.1.3 Payment Gateway Processors

Providers: Stripe, PayPal, 2Checkout Purpose: Payment processing

Privacy Policy: See respective provider websites

Cookies Set:

- prov: Payment provider identifier
- checkout_session: Payment session identifier

4.1.4 OpenProvider / eNom / Ascio APIs

Purpose: Domain registration and management Cookies Set: Third-party identifiers for inter-service communication

4.2 Social Media Cookies

If you interact with social media buttons or sharing features, these services may set cookies:

- Facebook Connect: Cookie identifier and tracking
- Twitter/X: Tweet engagement tracking
- LinkedIn: Professional network tracking

5. CONSENT & COOKIE BANNER

5.1 Cookie Consent Banner

Upon first visit to Domanenname, you will see a cookie consent banner that allows you to:

Options Presented:

1. Accept All: Accept all cookies including marketing
2. Reject All: Reject all non-essential cookies
3. Customize: Choose specific cookie categories
4. Settings: Access detailed cookie settings

5.2 Consent Management

Consent is saved in:

- Browser sessionStorage \ (key: cookie_consent_preferences\)
- Server-side customer account \ (for logged-in users\)

Refresh Period: Consent reminder shown annually or after 12 months

Change Consent:

- Click "Cookie Settings" in website footer
- Access cookie preferences in control panel \ (for customers\)

5.3 Children's Consent

If you are under 16 years old:

- Parental/guardian consent is required
- Contact privacy@domanenname.com if you require parental consent management

6. RETENTION PERIODS

Cookie Category	Retention	Purpose
Essential/Session	Until logout or browser close	Login and security
Security tokens	Up to 2 years	Fraud prevention, audit logs
Language/Theme	12 months	User preferences
Analytics	13 months	Usage patterns and improvements
Marketing	13 months	Retargeting and campaigns
Advertising	13 months	Ad personalization
Third-party pixels	Provider-dependent	Cross-domain tracking

7. OPT-OUT & PRIVACY OPTIONS

7.1 Opt-Out of Specific Cookies

Google Analytics Opt-Out:

- Install Google Analytics Opt-Out Browser Add-on:
<https://tools.google.com/dlpage/gaoptout>
- This plugin prevents Google Analytics from receiving your data

Facebook Pixel Opt-Out:

- Visit Facebook Ad Preferences:
<https://www.facebook.com/ads/preferences/>
- Opt out of interest-based advertising

Cookie Consent Withdrawal:

- At any time, visit our Cookie Settings page
- Deselect any cookie category to opt-out

7.2 Do-Not-Track \((DNT)\)

Many browsers include a "Do Not Track" \((DNT)\) feature.

Our Policy on DNT Signals:

- We respect DNT signals from your browser
- When DNT is enabled, we disable non-essential analytics and marketing cookies
- Essential cookies remain active \((required for site functionality)\)

- To enable DNT:
 - Chrome: Settings -> Privacy and Security -> Don't track
 - Firefox: Preferences -> Privacy & Security -> "Send Do Not Track signal"
 - Safari: Preferences -> Privacy -> Check "Ask websites not to track me"
 - Edge: Settings -> Privacy -> Tracking Prevention

7.3 Browser Cookie Settings

You can control cookies directly via your browser:

Chrome:

1. Settings -> Privacy and security -> Cookies and other site data
2. Choose "Block all cookies" or custom rules per site

Firefox:

1. Preferences -> Privacy & Security -> Cookies and Site Data
2. Choose blocking level or manage exceptions

Safari:

1. Preferences -> Privacy
2. Manage website data and choose blocking options

Note: Blocking essential cookies may prevent login and site functionality.

7.4 European Privacy Rights \ (GDPR/PECR\)

Under UK and EU data protection laws, you have the right to:

- Access cookies set on your device
- Withdraw consent for non-essential cookies
- Request deletion of tracking data
- Lodge complaints with supervisory authorities

UK Information Commissioner's Office \ (ICO\):

- Website: <https://ico.org.uk>
- Phone: 0303 123 1113

8. INTERNATIONAL COOKIE CONSIDERATIONS

8.1 Cross-Border Data Transfers

Cookies may transfer your data to:

- USA: Google Analytics, Cloudflare, Facebook Pixel
- EU/EEA: OpenProvider \ (Netherlands\), Hotjar \ (Malta\)

- Global CDN: Cloudflare's global network

Data Protection:

- Transfers made under Standard Contractual Clauses \((SCCs\)
- Adequacy decisions where available
- Your consent for non-EEA transfers

8.2 GDPR Compliance \((EU/EEA Users\)

If you are in the EU/EEA:

- No non-essential cookies are set until you consent
- You can withdraw consent at any time
- You have the right to data portability
- Contact our DPO: dpo@domanenname.com

8.3 CCPA Compliance \((California Residents\)

If you are a California resident:

- You have the right to "Do Not Sell My Personal Information"
- Click opt-out link in website footer
- You have the right to know what cookies track you
- Contact: privacy@domanenname.com

9. SECURITY OF COOKIES

9.1 Cookie Security Measures

Essential cookies are protected with:

- HTTPOnly Flag: Cannot be accessed by JavaScript \((prevents XSS) Tj ET BT /Fl
- Secure Flag: Only transmitted over HTTPS connections
- SameSite Attribute: Prevents CSRF attacks \((SameSite=Strict or Lax\)
- Encryption: Session data encrypted with AES-256
- Regular Rotation: Session IDs rotated periodically

9.2 Cookie Data Minimization

We only store in cookies:

- Essential identifiers necessary for site functionality
- User preferences that improve experience
- Anonymized analytics identifiers

We do NOT store in cookies:

- Full payment card numbers

- Passwords or authentication secrets
- Sensitive personal identification numbers
- WHOIS privacy information

9.3 Cookie Privacy Measures

- Tracking cookies use pseudonymization
- Analytics cookies are anonymized after 13 months
- Marketing cookies are regularly purged
- Third-party cookies monitored for compliance

10. THIRD-PARTY COOKIE POLICIES

10.1 OpenProvider Cookies

Privacy Policy: <https://www.openprovider.eu/en/privacy-statement>

Cookies Set: Session and authentication identifiers Retention:

Session-based

10.2 eNom Cookies

Privacy Policy: <https://www.enom.com/privacy-policy> Cookies Set:

Registry and transaction identifiers Retention: Per registry requirements

10.3 Ascio Technologies Cookies

Privacy Policy: <https://www.ascio.com/privacy-policy> Cookies Set:

Domain management identifiers Retention: Session-based

10.4 Twcoms Domains Cookies

Privacy Policy: [See Twcoms privacy page] Cookies Set: Transaction identifiers Retention: As per transaction requirements

11. UPDATES TO COOKIE POLICY

11.1 Policy Changes

We may update this Cookie Policy to reflect:

- New technologies we adopt
- Changes in regulatory requirements
- Security improvements
- Service enhancements

Notification of Changes:

- Updated policy published on this page
- Date updated will be shown at the top
- Material changes notified via email \((for customers with accounts\)
- Users notified via updated cookie banner

11.2 Your Acceptance

Continued use of Domanenname after policy updates constitutes acceptance of new terms.

12. CONTACT INFORMATION

12.1 Cookie Questions

If you have questions about our use of cookies:

Email: privacy@domanenname.com Data Protection Officer:
dpo@domanenname.com Support Portal: <https://support.domanenname.com>
Company Address: 7 Bell Yard, London, England, WC2A 2JR

12.2 Regulatory Complaints

United Kingdom:

- Information Commissioner's Office \((ICO\)
- Website: <https://ico.org.uk>
- Phone: 0303 123 1113

European Union:

- Your local Data Protection Authority
- Find your authority:
https://edpb.ec.europa.eu/about-edpb/board/members_en

13. DEFINITIONS

- Cookie: Small text file stored on user device
- Tracking Technology: Any technology monitoring user activity
- First-Party Cookie: Set by Domanenname domain
- Third-Party Cookie: Set by different domain
- Session Cookie: Deleted when browser closes
- Persistent Cookie: Remains until expiration date
- HTTPOnly: Flag preventing JavaScript access
- Secure Flag: Flag restricting HTTPS transmission only

- SameSite: Attribute preventing cross-site cookie usage
- Consent: Clear, freely given permission to set cookies
- Legitimate Interest: Valid reason for tracking despite lack of consent
- PECR: Privacy and Electronic Communications Regulations 2003
- GDPR: General Data Protection Regulation
- DNT: Do Not Track browser signal

Last Updated: 18th May 2026 Policy Version: 1.0 Approved By:
CRISALEO LIMITED Management

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